

COOKIE POLICY

1. INTRODUCTION

We, Suntricity Company Ltd, part of the ER Group (the "Group"), use cookies and similar tracking technologies on our website to enhance user experience, analyze website traffic and improve security.

This Cookie Policy explains:

- (a) What cookies are and how they function
- (b) The types of cookies we use and their purpose
- (c) How you can manage, restrict or disable cookies based on your preferences

2. WHAT IS A COOKIE?

Cookies are small data files that are placed on your computer or mobile device when you visit a website. A cookie helps to navigate from page to page on a website, provide secure connections and recall your preferences from a previous visit, when you return.

We use strictly necessary, session, persistent and third-party cookies:

Strictly necessary cookies:

These cookies let you move around the Website and use essential features like secure areas. Without these cookies, we cannot provide the requested services.

We use these Strictly Necessary cookies to:

- (a) Identify you as being logged in to the website and to authenticate you;
- (b) Make sure you connect to the right service on the website when we make any changes to the way it works; and
- (c) For security purposes.

If you prevent these cookies, we can't guarantee how the Website or the security on the Website will perform during your visit.

These cookies are necessary for the Website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the Website will not then work. These cookies do not store any personally identifiable information.

Session cookies:

These cookies are temporary and only exist while you browse our Website. They expire at the end of a browser session when you close your browser and when you leave the Website.

Persistent cookies:

These cookies are stored on your device until they reach an expiry date, or you delete them.

Third-party cookies:

These cookies collect data based on your online behavior. They collect information that is used either in aggregate form to help us understand how our website is being used or how effective our marketing campaigns are, or to help us customise our Website for you. They are also used to make advertising messages more relevant to you.

3. WHY DO WE USE COOKIES?

We use cookies to learn more about the way you interact with our content and help us to improve your experience when visiting our website. We will use Cookies to:

- (a) remember the type of browser you use;
- (b) remember your preferences, such as language and region;
- (c) track and analyse your response to advertisements and website or app content
- (d) measure how our website is being used or how effective our marketing campaigns are

Third-party cookies

Our Website contains links to other websites, apps, content, services, or resources of interest, which are operated by third parties. These links (and any other content from third-party suppliers) may contain third-party cookies and you may wish to consult the policies of these third-party websites for data regarding their use of cookies.

4. HOW DO YOU ACCEPT OUR COOKIES?

You can indicate your consent to our use of cookies as per this cookie policy by clicking on "Accept" on the cookie banner that appears on the Website.

If you wish to withdraw your consent at any time to non-essential cookies, you will need to delete your cookies using your internet browser settings.

5. HOW DO YOU REJECT AND DELETE COOKIES?

Should you wish not to have cookies downloaded onto your device, you can choose to reject or block the cookies set by our Website and any third-party suppliers by changing your browser settings.

Please note that if you block some or all cookies on our Website, you may not be able to use all the features and functionalities on our Website and our pages may not work properly.

6. POLICY REVIEW AND IMPLEMENTATION

The Group reserves the right to amend and update this Policy as necessary to ensure that it reflects current best practice, official guidance and applicable current legislation.

Where appropriate, data subjects will be notified of any changes made, by post, email or otherwise.

This Policy shall be deemed effective as of 15 May 2025.

7. CONTACT INFORMATION

For further information, please contact the Data Protection Officer:

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| Email Address | dataprotectionofficer@ergroup.mu |
| Phone Number | 4049660 |
| Postal Address | ER House, Vivéa Business Park, Moka, Mauritius |

| Revision History | | |
|-------------------------|-------------|-------------------------------|
| Revision Ref. | Date | Description of Changes |
| Version 1.0 | 15/05/2025 | Approved by the Board |
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